

Additional Privacy Information

Privacy and MED5 Federal Credit Union Website

MED5 Federal Credit Union values your trust and confidence, no matter how you are interacting with us. We adhere to our Privacy Policy at all times, including at the branch, on the phone, in the mail and on the internet. The Internet is such a relatively new and different medium; therefore we have adopted standards and practices that we use to protect your privacy. These work in conjunction with our existing Privacy Policy. MED5 Federal Credit union is committed to protecting the information of members and visitors who use our website.

Secure Transmissions

MED5 Federal Credit Union has established security standards for accessing MED5 Federal Credit Union that provides for protection of personal information. These security standards include the requirement of access codes, firewalls, and encryption technologies to protect information you submit on our website.

Cookies

We may receive and store certain types of information when you use our website. Like many websites, we use cookies to let you personalize our site to allow you to avoid reentering information when returning to the site and to gather data about how visitors use our website. A cookie is a small piece of information that a website stores on the computer you are using that can be retrieved later. The cookie cannot be read by a website other than the one that set the cookie.

Information gathered online

As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you information about other services. MED5 Federal Credit Union collects and stores for staff use only information such as names, addresses, phone numbers, email addresses, and user identification of members who conduct business on our website. We may use this information in surveys to improve the quality of our website information and services to our members.

Email

When you send us an email, MED5 Federal Credit Union will retain you email address, the content of the email and our response to best serve you and assist us with any follow up questions that you may have. Our emails are not secure; if the information that you are sending to us is confidential in nature, please consider using other means of communication such as the telephone, fax, or mail.

Children

We do not knowingly solicit information from children under 13 without parental consent. MED5 Federal Credit Union is committed to protecting children's identities and information online.

Links to other sites

We provide a variety of links to non-MED5 Federal Credit Union websites, such as merchants and information sources. While we attempt to monitor these sites to maintain our high standards, we offer these links only as a convenience to our members.

If you choose to leave MED5 Federal Credit Union's website, you will visit a website that is not operated by the credit union. MED5 Federal Credit Union is not responsible for the content or availability of linked sites. Please be advised that MED5 Federal Credit Union does not represent either the third party or you, the member, if you enter into a transaction. Further, the privacy and security policies of the linked site may differ from those practiced by the credit union.